



Hidalgo County Commissioners Court

Richard F. Cortez
County Judge

David L. Fuentes
Commissioner, Precinct 1

Eduardo "Eddie" Cantu
Commissioner, Precinct 2

Joe M. Flores
Commissioner, Precinct 3

Ellie Torres
Commissioner, Precinct 4

**OFFICE OF
COUNTY JUDGE
RICHARD F. CORTEZ**

Public Affairs Division

100 E. Cano St., 1st Floor
(956) 292-7026 P
(956) 292-7766 F
www.co.hidalgo.tx.us W
Public.Info@co.hidalgo.tx.us E

NEWS RELEASE

FOR IMMEDIATE RELEASE

Thursday, April 2, 2020

Tax Office limiting office visits to one person per group

EDINBURG – In an effort to practice social distancing to avert the potential spread of COVID-19, Hidalgo County Tax Offices will be enforcing no more than one (1) individual per group to enter for a face-to-face interaction for business operations at any given time. Exceptions will be made for those in wheelchairs needing assistance. This is effective Friday, April 3, 2020.

Please note that minors (who are not conducting business) will be counted as one (1) towards the ten (10) persons at a time allowed for business operations.

Tax Assessor-Collector Paul Villarreal, Jr. is asking customers to take advantage of conducting business via mail, drop box, online or by appointment. Taxpayers can pay online with e-check for no additional fee. They can also pay with a **credit card with no convenience fee online-only.**

A convenience fee on credit cards will NOT be waived for in-person transactions.

Hidalgo County Tax Office Customer Care Center is available to assist taxpayers over the phone. They can answer questions regarding property taxes, motor vehicle registrations, and title concerns Monday through Friday 8 am through 4:30 pm at (956) 318-2157.

The Hidalgo County Tax Assessor-Collector is taking preventive measures to ensure the safety of our citizens in order to mitigate the spread of COVID-19.

“We must do everything we can to limit the spread of the virus. It is our responsibility to follow local, state, and national health public orders,” said Villarreal. “Our conduct and decisions have a direct ramifications on the health of our employees’ and the health of everyone in Hidalgo County.”

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Hidalgo County is home to one of the fastest growing regions in the nation. We provide health and justice to the over 800,000 residents of our county. We strive to be accessible and responsive to our citizens by providing excellent public service through the values of leadership, transparency, fairness, collaboration, respect and fiscal responsibility. Follow our social media feed at www.co.hidalgo.tx.us/followus