NEWS RELEASE

FOR IMMEDIATE RELEASE
Thursday, March 19, 2020

Tax Offices limiting in-person transactions to ten at a time

EDINBURG – All tax offices in Hidalgo County are currently open to assist you. However, regarding Declaration of Local Disaster due to Public Health Emergency, the number of customers allowed to enter the building has been limited to ten at a time as “Social Distancing” has been highly encouraged by government and health officials.

The tax offices are asking constituents only enter to process transactions that cannot be completed online.

“Customer service is of the utmost importance to us.” said Hidalgo County Tax Assessor & Collector Pablo "Paul" Villarreal, Jr. "All office locations throughout Hidalgo County are operational but we ask customers to only visit our locations to process transactions that cannot be completed online until the public health emergency declaration has been lifted.”

Registration stickers can be renewed online at Texas.gov. Renewing online will have a one-dollar discount. Customers that renew online can track their sticker at https://www.txdmv.gov/track. Please allow approximately 15 days to receive your sticker. Registrations can be mailed in to the office. Mail-in renewals will be processed in less than two weeks as long as offices are operational.

On March 13, 2020, Governor Abbott declared a state of disaster for all counties throughout the state due to the threat of Coronavirus. On March 16, 2020, the Governor issued a statement that granted a temporary extension to obtain initial registration, renewal of registration, vehicle titling, and renewal of a permanent disabled parking placard. Governor Abbott also granted a temporary extension for an individual with an expired 30-day temporary permit to obtain another permit or Texas registration. This waiver is in effect until 60 days after TxDMV provides notice to the public that normal registration, vehicle titling and related services have resumed and will be the same for all counties.

Property Tax payments can be paid online at www.hidalgocountytax.org. Properties can be searched by owner name, property address or account number. Property owners can make a one-time payment or schedule future payments. All major credit and debit cards are accepted with an additional 2.5% transaction fee. No additional fee if paying by E-Check.

For more information please call (956) 318-2157.

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